

Business Analyst

Purpose of the Role:

Reporting to the Business Analysis Manager this role is responsible for providing the requirements and processes needed in order for our business unit to build a world-class B2C gaming operations. This includes systems for Customer Service, Marketing, Website development, Live event processing, Risk management, Banking platforms as well as 3rd party integrations.

Our dynamic environment is fast paced, using Agile and self-organizing principles in order for our teams to deliver the highest quality products.

Duties include, but not limited to:

- Requirements gathering:
 - Liaise with business stakeholders to document business requirements and processes effectively.
 - Elicit requirements from one-on-one discussions with the Business.
 - Facilitate requirements gathering workshops with the Business.
 - Collaborate with internal and external stakeholders to analyze information needs, functional requirements and business processes.
- Requirements documentation:
 - Create and design high quality, lean specifications as requested by the business stakeholders.
 - Define functional requirements of systems to improve quality, performance, external interfaces, and constraints.
 - Outline requirement specifications with the use of standard organizational templates and tools.
 - Collaborate with subject matter experts to understand and define the requirements landscape in order to address the business need.
 - Interpret high level Business briefs into detailed requirements.
 - Produce requirements documentation in a format that stakeholders understand.
 - Have thorough knowledge of documentation methods, processes and best practices as described in the BABOK.
- Requirements vision:
 - Manage requirements and ensure they are stored in a central repository and kept up to date.
 - Make contributions in the development of test plans and perform test execution if required.
 - Understand the commercial importance of changes or new features.
 - Drive and challenge Business Units on their assumptions of how they will successfully execute their plans.
 - Review and improve existing processes.
- Aptitude
 - Serve as the intermediary between the business and other internal and external stakeholders.
 - Maintain awareness of broader context of assigned work.
 - Understand the impact of product and operational changes within the broader context.

This job description is not intended to be an exhaustive list of responsibilities. The job holder may be required to complete any other reasonable duties in order to achieve business objectives.

Essential Criteria:

- 2+ years' experience within Business Analysis or related field
- Software skills:
 - Proficient with MS Office applications.
 - Proficient with wireframing tools.
 - Proficient with BA modelling tools.
- Experience documenting requirements and processes

Desirable Criteria:

- Outstanding communication and presentation skills
- Knowledge and experience of working with Agile Scrum delivery methods
- Business Analysis related qualification or certification

Person Specifications:

- Accountability and Execution
- Resilient
- Self-Starter
- Collaborative Relationships
- Influences effectively
- Time management
- Adaptability / Flexibility
- Attention to detail

How to Apply:

All applications need to be submitted via email to Melindat@digitalgamingcorp.com

Please ensure you have attached an updated copy of your CV and a motivation letter supporting your application.

- *Note this role is based in Cape Town, South Africa.*