

Compliance Support Analyst

Purpose of the Role:

DGC's Cape Town based team of multi-skilled and experienced individuals requires an individual to assist us in expanding our reach into newly regulated territories within the United States of America, by:

- Evaluating Compliance Product Risk while optimising business opportunity
- Embracing business change by providing dynamic compliance solutions

Duties include, but not limited to:

- Assist with the drafting of application documentation and related material for compliance certification and regulatory approval.
- Assist with the development and execution of new compliance policies and procedures as is required.
- Assist with research and interpretation of state compliance regulations and policies.
- Write or revise supporting content for all states, products and/or services.
- Edit material prepared by members of the Risk and Fraud Prevention or Compliance teams, as well as other staff.
- Assist with the evaluation of internal operational and procedural compliance.
- Assist with the analysis and updating of existing compliance policies and related documentation.
- Communicate compliance policies and guidelines to Management and designated departments within the DGC Betway Division(s).
- Assist with the development and maintenance of a compliance recordkeeping system.
- Assist with the training of employees on industry compliance requirements.
- Assist with any regulatory or compliance related audit requests.
- Keep up to date with compliance requirements and amendments to regulations.
- Drafting of Drop and Release Notes to be shared with the relevant Internet Gaming Manager(s), Regulatory Body(s) and/or other key stakeholders as is necessary.

Essential Criteria:

- Proficient in Microsoft Office Suite.
- Minimum 12 Months experience within the same or related field of practice.
- Previous experience in generating & compiling documentation and reporting.
- Proven ability of liaising with all levels of management and key stakeholders.

Desirable Criteria:

- Industry-related bachelor's degree or similar qualification/certification.
- Previous compliance experience.
- Working knowledge or understanding of Sports Betting and iGaming Regulatory frameworks and/or standards.
- Previous Risk and Fraud Management Experience.
- Working knowledge of Excel spreadsheets, graphs and formulas.
- Understanding and ability to interpret a range of complex operational data.

- Knowledge of basic operational touch points such as Customer Support, Risk & Fraud Prevention, Operational Compliance and/or Payment Processing.

Personal Specifications:

- Organisation & Planning
- Time management
- Highly collaborative (Teamwork)
- Initiative
- Communication
- Problem Solving
- Thinking Skills

How to Apply:

All applications need to be submitted via [Workday](#)

Please ensure you have attached an updated copy of your CV and a motivation letter supporting your application.

- *Note this role is based in Cape Town, South Africa.*