

Risk Analyst

Purpose:

Reporting to the Risk Specialist Team Lead, the Risk Analyst forms a vital role as part of the Risk & Fraud Services Team.

This role is focused on monitoring and managing the key operational and financial metrics for the 24/7 Risk Services Team and the Fraud Investigation Team as a whole.

Duties include, but not limited to:

- Fraud Financials Analysis
 - Data monitoring and analysis to identify opportunities, patterns, trends or concerns
 - Communicate patterns, trends or concerns noted and, where applicable, provide recommendations or suggestions for improvement
 - Produce Monthly Executive Reports and ad hoc reports as requested by business stakeholders, management or team members
- Use descriptive, diagnostic and predicative analysis techniques on available data to identify existing and potential Fraud trends and risks to the business
- Working closely with the Data Science Team to create reports and monitoring tools for the following:
 - Chargeback and Return Ratio Management
 - Fraud Alert Transaction Monitoring
 - AML Alert Transaction Monitoring
 - Dashboard Monitoring Tools focused on:
 - Key indicators and benchmarks
 - Productivity Monitoring
 - Transaction Monitoring Efficiencies
- Risk & Fraud Services Team
 - Work closely with the managers in the team to:
 - Create visibility on team performance (KPI's and SLA's)
 - Identify potential efficiencies and opportunities to reduce workload volume
- Third-Party Systems
 - Implement tools to monitor performance and volumes of third-party provider services

This job description is not intended to be an exhaustive list of responsibilities. The job holder may be required to complete any other reasonable duties in order to achieve business objectives.

Essential Criteria:

- Bachelors degree and or equivalent experience within a related field
- 2 + years' experience working with data analysis
- Data driven in thoughts and actions, familiar with using Excel pivot tables, Power BI, SSRS Reports / or Tableau (or similar tools)



DIGITAL GAMING CORPORATION

info@digitalgamingcorp.com
www.digitalgamingcorp.com/betway

Suite 370,
3753 Howard Hughes Parkway,
Las Vegas, Nevada, 89169

- Fluent English communicator
- Employee must be able to qualify for licenses and permits required by federal, state and or local regulations

Knowledge, Skills & Abilities:

- Previous experience in iGaming, Online Sports, Banking or Ecommerce
- A passion for producing high quality, accurate, and actionable analysis to drive business performance
- Ability to work within a team
- Self-starting methodical working style
- Strong ability to drive initiative
- Ability to effectively prioritize and plan
- Excellent time management skills
- Exceptional Attention to Detail

Physical Demands:

While performing the duties of this job, the employee is:

- Regularly required to talk or hear.
- Required to sit for long periods and reach with hands and arms.
- Occasionally required to stand; walk.
- Occasionally required lifting up to 25 pounds.

How to Apply:

All applications need to be submitted via email to Melinda.Tarbock@digitalgamingcorp.com

Please ensure you have attached an updated copy of your CV and a motivation letter supporting your application.

- *Note this role is based in Las Vegas, Nevada*